

# The Children's Bookshow

## Technical Information for joining Crowdcast

The Children's Bookshow uses a platform called Crowdcast for our digital live events: we have chosen this platform as it should be very straightforward for schools to access - there is no app or programme to download, but to get the best experience you will need to check/do the following:

### Internet browser

Crowdcast is optimised for use on Chrome, so we recommend that you use Chrome on each laptop that you are going to use to access the event. It is possible to use Firefox, Opera or Edge internet browsers, but do not use Safari or Microsoft Internet Explorer as it will not work.

Chrome, Firefox, Opera and Edge are free to download.

### Crowdcast settings

You will need to go to <https://www.crowdcast.io/setup> and go through some very simple setting tests (including the advanced) on all the computers that will be connecting to the event to make sure that you will be able to hear and see the event properly. This might sound difficult, but it's actually very easy!

There is information on firewall settings here -

<https://docs.crowdcast.io/en/articles/488995-the-basics-creating-your-first-event-and-technical-requirements> - which you may need to share with your IT support person.

You can find lots of detail for participants here

<https://docs.crowdcast.io/en/articles/611711-guest-checklist>